



Assisted Living in Your Home

Registry Survey

PLEASE NOTE: this survey is intended to get feedback on how Dependable In Home Care and its office employees are doing; it is NOT a survey for reviewing the caregivers referred by our registry.

These surveys will be opened and reviewed by the Chief Operating Officer. We truly hope we have exceeded your expectations, but if we haven't, we'd like the opportunity to improve.

1. Client's Name (if you'd like to remain anonymous, please just leave this blank):

2. My Referral Specialist is (circle one): Valerie Foley Madelynn Fellon I don't know

3. My Referral Specialist (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> is professional | <input type="checkbox"/> is sometimes short or rude (unprofessional) |
| <input type="checkbox"/> is courteous | <input type="checkbox"/> is apathetic (not passionate about her job) |
| <input type="checkbox"/> is helpful | <input type="checkbox"/> does not really listen to my needs |
| <input type="checkbox"/> is passionate about her job | <input type="checkbox"/> does not communicate thoroughly or in a timely manner |
| <input type="checkbox"/> is knowledgeable | <input type="checkbox"/> is never the same person, so I don't know how to answer this! |

4. Please list any specific compliments or complaints about your Care Specialist:

5. Has Dependable lived up to its name and reputation? Why or why not?

Feel free to use the back of this sheet for any additional comments. Thank you so much for your feedback!